

Access Statement For Longford Lodge Guest House, Gloucester GL2 9EH

Introduction

We aim to cater for the needs of all who visit Longford Lodge Guest House.

The 2-storey semi-detached townhouse was built around 1931.

Two steps in from Tewkesbury Road lead to the ground floor containing three en-suite rooms, the check-in area. Kitchen, Dining Room and TV lounge for guest use.

A further 12 steps lead up to seven en-suite rooms of varying configurations (single/double/twin/triple).

No steps – but a door step - leads out into the back car park featuring car parking for 6 guest cars and a further 2 at the front of the building. The following statement is a summary of our provision.

Pre-Arrival

Longford is a quaint little village bordering onto Gloucester City right on its outskirts where the A40 meets the A38. Longford Lodge is located on the corner of the A38 and Victoria Road.

A 25 minute stroll or 5 minute bus ride (bus stop 1 minute from our front door) takes us right to the centre of Gloucester City with access to the train station and main bus station.

There are a number of local taxi services that have accessible taxis if required.

Our website - www.longfordlodge.co.uk - provides pictures of a selection of our guest rooms and further information about the services we provide. It also provides an online booking facility.

Dogs cats are welcome and subject to a one off cleaning charge of £ 9.-.

You can contact us by telephone or email.

Please see the 'contact information section' of this document for full details.

Arrival & Car Parking Facilities

As we are operating three properties in the Gloucester area it is essential that you ring 01452-526380 if you need assistance with luggage, parking or access to the room before 4 pm (regular check-in time). We offer 24-hour check-in.

On arrival, we ask all guests to call at our front entrance (One step up, concrete steps and door 90cm wide.) The carpeted entrance has 24hr lighting.

We offer free onsite parking on 2 spaces at the front and 6 spaces at the rear of 68 Tewkesbury for 6 cars.

The car park has a tarmac surface which is reasonably even.

The back door (80 cm wide) is even – bar a doorstep – vinyl surfaced to the back of the ground floor.

A 90 degree right turn with a further fire door (90cm wide) is to negotiate leading into the carpeted hall area where we conduct the check-ins.

Main Entrance, Reception (& Ticketing Area)

On arrival, we ask all guests to call at our front entrance (One step up, concrete steps 90 cm wide)

The carpeted entrance has 24hr lighting.

The front door is always locked (but we do have a bell press in the outer door canopy, at a height of 140cm.

On arrival, guests are required to complete our registration form and are then shown to their rooms and our facilities are explained. No seating is provided.

Public Areas – Sitting Room, lounges, lobbies

We provide a dining room (appr. 450cm x 430cm) with adjacent TV lounge (appr. 480 cm x 310) providing comfortable armchairs.

In addition guests have access to the kitchen –without the oven and hob facilities.(appr 430cm x 360cm) 24/7.

All bed rooms have a table and folding chair.

Public Areas - WC

No public toilets are available as all bedrooms are en-suite or with private facilities.

(Restaurant/Dining Room , (Bar & Bare Area, Take Away & Café)

Located on the ground floor. 4 tables and 8 chairs in easy wipe modern bistro style.

Additional 4 comfy chairs and low coffee tables in adjacent conservatory (TV lounge).

3 fridges (2 for exclusive guest use), 1 freezer, 3 microwaves, 4 slice toaster and 2 TV's for the comfort of our clientele.

A further fridge, 2 freezer, toaster, kettle, microwave are available for guest use in the always accessible kitchen.

All breakfast items are stored in fridges. You are welcome to help yourself anytime. There is no waiting staff on hand.

Our continental breakfast consists of:

Apple Juice, Orange Juice, Milk, Fruit Yoghurts, Fresh fruit, Pastries, Bread-white or brown, Marmalade, Spreads, Jam and Butter, Choice of 5 cereals, ham and cheese.

You can boil an egg or have beans or tomato on toast as there is a toaster/microwave, kettle and even an egg boiler. At anytime during your stay you can come into here and have your breakfast.

Even the night before. Or you can cook a microwavable meal bought in the nearby Sainsbury, ASDA or Tesco, or get a plate or cutlery for a take-out meal you bought from any of the nearby take-away outlets or have it delivered to your door step. You are in control, anytime, you help yourself!

Laundry

Iron and Ironing board are available on a first come, first serve basis on the ground floor outside room#8.

Please return immediately after use.

Laundry facilities are available on the premises - restrictions apply.

For long stayers we provide an in-house washing service. Price on application.

Shop

The nearest CoOp or TESCO to walk to is 15 minutes away.

You are better of driving where there is the city centre in less than 5 minutes away. Why not visit the new Outlet Centre at Gloucester Quays selling brand names at discounted prices?

Treatment room/s

Not applicable

Leisure Facilities

Oxtall Tennis Centre is in easy walking distance and the modern GL1 leisure complex in the city centre.

Outdoor Facilities

Although on Gloucester City's border you are almost in the country side.

There are a range of leisure facilities available in the Oxtall Tennis Centre.

Conference&Meeting Rooms, Banqueting Not applicable

Clubs & Entertainment Not applicable

Bedrooms (& Sleeping Areas)

There is central heating throughout the house. The temperature of each guest bedroom is controlled by thermostatic controls on the radiators.

Each room is carpeted throughout. The beds are made with fitted sheets, two foam pillows and duvets. Each bedroom has a 'hospitality tray' with tea, coffee, decaf, kettle, sugar, sweetener, and portioned UHT milk, mug and spoon (with fresh milk available 24/7 from the kitchen).

Each room has a minimum of 6 wooden coat hangers, 3 cloth hooks, 2 mirrors,

In each room there is a mini safe, hair dryer, a clock radio and a colour TV with remote control. Each room has storage space which usually consists of a wardrobe with inbuilt, chest of drawers and bedside cabinet metal waste paper basket. The windows are dressed with a set of net and lined curtains.

There is a reading lamp by the bed. There is a fold-up table with practical seating and a make-up mirror. This area is popular either a desk for laptop users or as a make-up area. Each room provides a washbasin, with mirror and shaver-light over and soap dish.

All bedrooms provide a covered bin and at least two toilet rolls.

Quick recap of layout:

Ground floor - Rooms 8,9, and 10, Kitchen, Dining Room, Conservatory, Front and Back Entrance, Parking

First floor – Rooms 1,2,3,4,5,6 and 7

Description of all bedrooms:

Guest Bedroom #8. One step in. Main window at rear of property.

Location: Ground floor:

Measurements: appr. 350cm x 330cm

Configuration: 1 double bed

Doorway Width: 83 cm

Bed Height: appr 60 cm

Ensuite Doorway Width: 76cm

WC height is: 39 cm

Height of washbasin : 80cm

Step height into shower cubicle with door: 26cm

Ensuite bathroom mechanically vented. No Window.

-Guest Bedroom #9. One step in. Main window at rear of property.

Location: Ground floor:

Measurements: appr. 360cm x 430cm

Configuration: 1 single bed (and one single bed on demand)

Doorway Width: 83 cm

Bed Height: appr 60 cm

Ensuite Doorway Width: 76cm

WC height is: 39 cm

Height of washbasin : 80cm

Step height into shower cubicle with door: 26cm

Ensuite bathroom mechanically vented. No Window.

-Guest Bedroom #10. Main window at front of property.

Location: Ground floor:

Measurements: appr. 450cm x 440cm

Configuration: 2 single beds (and one single bed on demand)

Doorway Width: 83 cm.

The room is wheelchair accessible however the bathroom is not.

Bed Height: appr 60 cm

Ensuite Doorway Width: 83cm. There are a few grabrails strategically located within the bathroom and the showertray is wider than usual (90 cm). However the distance between basin and toilet is not wide enough for a wheel chair.

WC height is: 39 cm

Height of washbasin : 80cm

Step height into shower cubicle with door: 26cm

Ensuite bathroom mechanically vented. No Window.

-Guest Bedroom #1. Main window at front of property.

Location: First floor:

Room with facilities.

Measurements: appr. 225 x 490 cm

Configuration: 1 double bed

Doorway Width: 76cm

Bed Height: appr. 60cm

Toilet Louvre Doorway Entrance Width 84cm. Mechanically vented. No Window.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

-Guest Bedroom #2. Main window at front of property.

Location: First floor:

Ensuite room.

Measurements: appr. 470 x 280 cm

Configuration: 1 single bed (plus one single bed on demand)

Doorway Width: 76cm

Bed Height: appr. 60cm

Ensuite Louvre Doorway Entrance Width appr. 76cm. Mechanically vented. No Window.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

-Guest Bedroom #3. Main window at side of property.

Location: First floor. Ensuite room.

Measurements: appr. 350 x 350 cm

Configuration: 1 single bed (plus one single bed on demand)

Doorway Width: 76cm

Bed Height: appr. 60cm

Ensuite Louvre Doorway Entrance Width appr. 76. Mechanically vented. No Window.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

-Guest Bedroom #4. Main window at side of property.

Location: First floor.Ensuite room.

Measurements: appr.450 x 360 cm

Configuration: 1 single bed (plus one single bed on demand)

Doorway Width: 76cm

Bed Height: appr.60cm

17cm step down into Ensuite Sliding Doorway Entrance Width appr.59cm.Mechanically vented. No Window.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

Guest Bedroom #5. Main window at rear of property.

Location: First floor.Ensuite room.

Measurements: appr.440 x 440 cm

Configuration: 2 single beds (plus one single bed on demand)

Doorway Width: 76cm

Bed Height: appr.60cm

23cm step up into Ensuite Sliding Doorway Entrance Width appr.56cm.Mechanically vented. Window.Heated.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

Guest Bedroom #6. Main window at rear of property.

Location: First floor.Ensuite room.

Measurements: appr.470 x 370 cm

Configuration: 2 single beds (plus one single bed on demand)

Doorway Width: 76cm

Bed Height: appr.60cm

23cm step up into Ensuite Sliding Doorway Entrance Width appr.53cm.Mechanically vented. Window.Heated.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 80cm

Step height into shower cubicle: appr. 15cm

-Guest Bedroom #7. Main window at side of property.

Location: First floor:

17 cm step up into Room with facilities. Measurements: appr.430 x 290 cm

Configuration: 1 single bed (plus one on demand)

Doorway Width: 76cm

Bed Height: appr.60cm

Toilet Louvre Doorway Entrance Width 84cm.Mechanically vented. No Window.

WC height is: appr 40cm

Shower cubicle with shower curtain.

Height of washbasin : appr 83cm

Step height into shower cubicle: appr. 15cm

Bathroom...see above

SelfCatering....not applicable

Caravans...not applicable

Touring....not applicable

Boats...not applicable

Attractions...not applicable

Grounds and Gardens

To the front of the house – along Tewkesbury Road - we have an enclosed hedged gravelled area offering two additional car parking spaces.

Wooden by the side of the conservatory provides outdoor seating all year round.

Additional Information

Children are welcome at Longford Lodge Guest House.

Dogs and Assistance dogs are welcome and the Oxtall grounds are popular with local dogs and their owners.

Mobile phone reception inside the house is intermittent. Some rooms are better than others. The best reception is available in the car park.

There is also a perfect WIFI broadband signal for your laptop, free of charge.

We are totally non-smoking apart from a smoking area outside under the porch in the car park or outside the front door porch.

There is a fire extinguisher in the entrance hall, the ground floor rear corridor, the upstairs landing and the kitchen and dining room (plus fire blankets.). We are exceeding legal annual checks by having quarterly audit visits on our fire alarm system and all firefighting equipment by an independent fire security firm.

We are able to use the front and rear doors should evacuation be necessary. The fire alarm rings continuously if evacuation is needed. If you need assistance in this kind of emergency (e.g. hearing impairment) please let us know on arrival and we will ensure that you are evacuated safely.

The guest fridge downstairs is made available for medication.

A selection of local information is available in our displays in the entrance hall.

There is a folder in each guest bedroom which gives tourist information about Gloucester and the surrounding area.

Further information about Longford Lodge Guest House routines and emergencies is displayed on the inside of each bedroom door and in the guest folder. First Aid kit available in the kitchen.

EMERGENCY CONTACT NUMBERS

Police/Fire/Ambulance 999

Owner does not live on site. To contact Duty Manager anytime day or night please call:

01452 – 52 63 80

077 66 147 106

0787 965 7495

01452- 5 222 43

01452 – 53 86 82

This access statement as you see it is printed in font size 16.

If you require a print out in any larger font size pls contact as on:

Telephone : 01452 – 52 63 80

Email : jens_eberhardt_uk@hotmail.com

We will also be happy to send it to you by post, email or communicate it to verbally.

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Contact Information

Address : Longford Lodge Guest House, 68 Tewkesbury Road, Gloucester, GL2 9EH

Telephone : 01452 – 52 63 80

Email : jens_eberhardt_uk@hotmail.com

Website : www.longfordlodge.co.uk

Phone: There is a free of charge phone for local calls on the ground floor.

Future Plans

As we had a complete overhaul completed in August 2008 and a solid 3 star rating with Quality in Tourism we dare say that we are where we want to be:

Offering better standards, facilities and services for less money than our competition.

Dec-2010

Flat screen television with the introduction of digital signal switchover.

We welcome your feedback to help us continuously improve.

If you require further details or have any comments about the services we provide or this Access Statement, please do not hesitate to contact us on 01452- 52 63 80 or email us on:

jens_eberhardt_uk@hotmail.com.

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